

Liverpool John Moores University

Title: Effective Communication for Practice
Status: Definitive
Code: **4005NAFDN** (125650)
Version Start Date: 01-08-2021

Owning School/Faculty: Nursing and Allied Health
Teaching School/Faculty: Nursing and Allied Health

Team	Leader
Su Jones	Y

Academic Level: FHEQ4 **Credit Value:** 20 **Total Delivered Hours:** 42
Total Learning Hours: 200 **Private Study:** 158

Delivery Options

Course typically offered: S1, S2 and NS2 (S2 for Jan)

Component	Contact Hours
Lecture	28
Online	10
Seminar	4

Grading Basis: 40 %

Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Presentation	Pres	Presentation 10-15 minutes duration	50	
Report	Report	Report 2500 words	50	

Competency	Practice
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Aims

*To facilitate effective communication using a range of strategies
To utilise a range of communication methods to enhance collaboration and partnership working*

Utilising feedback to enhance communication

Learning Outcomes

After completing the module the student should be able to:

- 1 Reflect on your experiences on effective communication and its application in the therapeutic relationship
- 2 Understand and develop the core interpersonal skills necessary to demonstrate care and compassion to foster therapeutic nursing relationships with diverse service users
- 3 Examine and apply the principles underpinning duty of care, equality and diversity and the need for candour.
- 4 Understand the processes and principles of effective data management

Learning Outcomes of Assessments

The assessment item list is assessed via the learning outcomes listed:

Presentation	1	2	3	4
Report	1	2	3	4
Practice	1	2	3	4

Outline Syllabus

Effective communication skills (written and oral)

Listening skills

Communication for conflict resolution

Conflict resolution and de-escalation techniques

Accurate verbal reporting of information

Care and compassion

Self-awareness

Personal values and beliefs

Person centred/Humanist theory

Working in partnership

Building caring therapeutic professional relationships

Working with difference

Self-care and Emotional resilience

Core interpersonal and communication skills for assessment and recognition of need

Confidentiality

Learning Activities

Lectures,

Tutorials,

Online learning,

Work based learning,

Simulated practice skills,
Guided reading and directed learning.

Notes

Communication is a core skill for the Nursing Associate / Assistant Practitioner. This module will support learners to engage with therapeutic communication skills for practice. Students will be expected to study independently using directed materials from the module content.