

Summary Information

Module Code	4005NAFDN
Formal Module Title	Effective Communication for Practice
Owning School	Nursing and Allied Health
Career	Undergraduate
Credits	20
Academic level	FHEQ Level 4
Grading Schema	40

Module Contacts

Module Leader

Contact Name	Applies to all offerings	Offerings
Susan Jones	Yes	N/A

Module Team Member

Contact Name	Applies to all offerings	Offerings
--------------	--------------------------	-----------

Partner Module Team

Contact Name	Applies to all offerings	Offerings
--------------	--------------------------	-----------

Teaching Responsibility

LJMU Schools involved in Delivery
Nursing and Allied Health

Learning Methods

Learning Method Type	Hours
----------------------	-------

Lecture	28
Online	10
Seminar	4

Module Offering(s)

Offering Code	Location	Start Month	Duration
MAR-CTY	CTY	March	12 Weeks
SEP-CTY	CTY	September	12 Weeks

Aims and Outcomes

Aims	To facilitate effective communication using a range of strategies To utilise a range of communication methods to enhance collaboration and partnership working Utilising feedback to enhance communication
-------------	--

Learning Outcomes

After completing the module the student should be able to:

Code	Description
MLO1	Reflect on your experiences on effective communication and its application in the therapeutic relationship
MLO2	Understand and develop the core interpersonal skills necessary to demonstrate care and compassion to foster therapeutic nursing relationships with diverse service users
MLO3	Examine and apply the principles underpinning duty of care, equality and diversity and the need for candour.
MLO4	Understand the processes and principles of effective data management

Module Content

Outline Syllabus
Effective communication skills (written and oral) Listening skills Communication for conflict resolution Conflict resolution and de-escalation techniques Accurate verbal reporting of information Care and compassion Self-awareness Personal values and beliefs Person centred/Humanist theory Working in partnership Building caring therapeutic professional relationships Working with difference Self-care and Emotional resilience Core interpersonal and communication skills for assessment and recognition of need Confidentiality

Module Overview

Additional Information

Communication is a core skill for the Nursing Associate. This module will support learners to engage with therapeutic communication skills for practice. Students will be expected to study independently using directed materials from the module content.

Assessments

Assignment Category	Assessment Name	Weight	Exam/Test Length (hours)	Learning Outcome Mapping
Presentation	POSTER	80	0	MLO2, MLO3, MLO4, MLO1
Essay	1000 word	20	0	MLO2, MLO3, MLO4, MLO1