#### **Liverpool** John Moores University

Title: COMPONENTS IN BUSINESS

Status: Definitive

Code: **4036BUSIS** (108208)

Version Start Date: 01-08-2011

Owning School/Faculty: Liverpool Business School Teaching School/Faculty: Liverpool Business School

Team	emplid	Leader
Lynda Lutwyche		Υ

Academic Credit Total

Level: FHEQ4 Value: 12.00 Delivered 26.00

**Hours:** 

Total Private

Learning 120 Study: 94

**Hours:** 

**Delivery Options** 

Course typically offered: Semester 2

Component	Contact Hours
Lecture	12.000
Tutorial	12.000

**Grading Basis:** 40 %

#### **Assessment Details**

Category	Short Description	Description	Weighting (%)	Exam Duration
Exam	AS1	Examination	50.0	2.00
Report	AS2	Individual Coursework	50.0	

#### Aims

To develop an understanding of, and skills in the dynamic nature of the world of work.

To develop a practical understanding of general systems theory and the relevant feedback concepts applicable to all business types for organisational control. To develop practical business monitoring techniques and capability in effective resource allocation.

To develop an understanding of the components of business structures and how they integrate as a collective whole for optimum performance.

To develop the ability to map organisational processes and select appropriate levels of detail.

To apply problem solving tools and techniques to determine root cause symptoms and solutions.

## **Learning Outcomes**

After completing the module the student should be able to:

- 1 Demonstrate the underlying functions and interrelationships of the components of business.
- 2 Demonstrate the underlying concepts of general systems and their relevance in the world of work.
- 3 Demonstrate how organisations use adaptation strategies in order to survive and grow.
- 4 Identify business processes and recommendations for business improvement.
- 5 Select and combine appropriate business monitoring techniques for use in business control.
- 6 Identify how IS/IT enables organisations to deal with complexity and size.

## **Learning Outcomes of Assessments**

The assessment item list is assessed via the learning outcomes listed:

EXAM 1 2 4 5 6 CW 1 2 3 4 5 6

## **Outline Syllabus**

What is an organizations:
Systems Concepts,
General systems theory,
Types of system,
IS,
IT,

Social / human activity / mechanical.

Business types and structures: Multinational SME etc, Manufacturing, Service, Private, etc, Hierarchy, Recursion, Simple, Complex, Supply chain analysis.

Business functions: Operations, Management, Environment, Audit, Resource Allocation, Management Control, R@D, Strategic leadership.

Why and how business grow and evolve:

SME Large,

Adaptation,

Reactive / proactive management,

Learning,

Feedback and control theory,

Business Monitoring and forecasting.

Leadership and steering strategies:

Policy formulation - Manufacturing, Quality, Equal opps, etc.

Problem analysis and correction:

Case studies of business improvement plans and actions.

Business monitoring tools and techniques:

Regression Correlation S/Dev SPC,

Information systems.

# **Learning Activities**

The module will be delivered via a series of lectures, tutorials and workshops.

# References

Course Material	Book
Author	Ackoff, R L
Publishing Year	1984
Title	Creating the Corporate Future
Subtitle	
Edition	
Publisher	Wiley
ISBN	0-47-09009-3

Course Material	Book
Author	Senge, P M
Publishing Year	1990
Title	The Fifth Discipline
Subtitle	The Art and Practice of the Learning Organisation
Edition	
Publisher	Century Business

ISBN	0-712-65687-1
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Course Material	Book
Author	Wilson, B
Publishing Year	1990
Title	Systems
Subtitle	Concepts, Methodologies and Applications
Edition	2nd edition
Publisher	Wiley
ISBN	0-471-92716-3

# Notes

Information provided on Blackboard