

Summary Information

Module Code	5004LBCDA
Formal Module Title	Managing Processes and Projects
Owning School	Leadership and Organisational Development
Career	Undergraduate
Credits	30
Academic level	FHEQ Level 5
Grading Schema	40

Module Contacts

Module Leader

Contact Name	Applies to all offerings	Offerings
Chris Taylor	Yes	N/A

Module Team Member

Contact Name	Applies to all offerings	Offerings
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Partner Module Team

Contact Name	Applies to all offerings	Offerings
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Teaching Responsibility

LJMU Schools involved in Delivery
Leadership and Organisational Development

Learning Methods

Learning Method Type	Hours
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Online	30
Placement	10
Workshop	20

Module Offering(s)

Offering Code	Location	Start Month	Duration
JAN-MTP	MTP	January	12 Weeks

Aims and Outcomes

Aims	This module aims for students to understand the importance of effective process and project management to deliver an organisations products/services
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Learning Outcomes

After completing the module the student should be able to:

Code	Description
MLO1	Apply process and project management theories, tools and techniques to an organisation
MLO2	Apply Risk management and quality management theories to an organisation.
MLO3	Analyse processes to improve performance and solve problems creatively
MLO4	Analyse project methodologies to specific contexts and assess the importance of effectively managing the project life cycle

Module Content

Outline Syllabus
Process management theories Process performance tools and techniques Resourcing and supply chain/network Procurement Logistics Outsourcing Problem Solving and the Japanese tools of quality control Service quality management and measurement TQM Quality and customer satisfaction Problems solving and process improvement Project life cycle – stages, monitoring, measurements. Planning and monitoring projects, clarifying success criteria, managing risk Project management methodology, tools and techniques (including but not exclusively, PRINCE2, critical path analysis, Gantt Charts, risk logs, and quality procedures in a project)

Module Overview
This module enables you to understand the importance of effective process and project management to deliver an organisations products/services.

Additional Information

Formative assessment will take place at stages during the preparation of the portfolio.

Assessments

Assignment Category	Assessment Name	Weight	Exam/Test Length (hours)	Learning Outcome Mapping
Report	Report 1	50	0	MLO4, MLO3, MLO1, MLO2
Report	Report 2	50	0	MLO4, MLO3, MLO1, MLO2