## **Liverpool** John Moores University

Title: Organisational Performance & Employee Relations

Status: Definitive

Code: **5222BCPDHR** (123920)

Version Start Date: 01-08-2022

Owning School/Faculty: Business and Management Teaching School/Faculty: Business and Management

Team	Leader
Joshi Jariwala	Υ

Academic Credit Total

Level: FHEQ5 Value: 20 Delivered 33

Hours:

Total Private

Learning 200 Study: 167

Hours:

**Delivery Options** 

Course typically offered: Semester 1

Component	Contact Hours
Online	11
Workshop	22

**Grading Basis:** 40 %

#### **Assessment Details**

Category	Short	Description	Weighting	Exam
	Description		(%)	Duration
Report	Report	2000 word business report supported by formatively assessed group work.	40	
Essay	Essay	assessment based on a seen case study.	60	

#### **Aims**

The module will explore professional HRM Practice and combine academic theory and practitioner skills to core concepts such as; employee relations, disciplinary and grievance, reward, performance management and ethical HRM. The module will be the second step in the CPD Certificate in HRM programme and will provide the knowledge requirements of the CIPD Certificate Intermediate Standards equipping

students with the academic content required to achieve Associate Membership CIPD.

# **Learning Outcomes**

After completing the module the student should be able to:

- 1 Identify and understand employee performance requirements and the significant role HR plays in devising and delivering effective Performance Management policies, processes and improvement contracts.
- 2 Distinguish between conduct and capability and be able to develop processes that support both cases.
- Recognise the critical role of the Line Manager in supporting both HR process and policy management.
- Identify the current complexities of the employee relations function within organisations and the legislative framework that supports this HR function.

## **Learning Outcomes of Assessments**

The assessment item list is assessed via the learning outcomes listed:

Report	1	2	3	4
Essay	1	2	3	4

## **Outline Syllabus**

Change Management
Employment Relations
Dismissal, redundancy and retirement
Engagement and conflict
Directed Study Week
High Performance Work Practices
Ethical leadership
Motivation, Reward and Team Management
Mock timed assessment feedback and final revision
Spring Break
Timed assessment

### **Learning Activities**

Participative lectures to identify key areas of theory and literature. Practical and participative workshops developing critical skills to analyse use of theory and literature within an organisational context.

#### **Notes**

The concept of organisational performance and employee relations.