

## Liverpool John Moores University

Title: CONTEMPORARY HOUSING MANAGEMENT  
Status: Definitive  
Code: **5505EDSP** (116087)  
Version Start Date: 01-08-2016

Owning School/Faculty: Education  
Teaching School/Faculty: St Helens College

Team	Leader
Diane Grant	Y

**Academic Level:** FHEQ5  
**Credit Value:** 24  
**Total Delivered Hours:** 62  
**Total Learning Hours:** 240  
**Private Study:** 178

### Delivery Options

Course typically offered: Standard Year Long

Component	Contact Hours
Lecture	30
Seminar	16
Tutorial	6
Workshop	8

**Grading Basis:** 40 %

### Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Report	AS1	Written Report (3000 words)	50	
Exam	AS2	Seen Examination	50	2

### Aims

*The module examines aspects of contemporary housing management within the social housing sector.*

### Learning Outcomes

After completing the module the student should be able to:

- 1 Discuss the changing nature of housing provision, the changing roles of social housing providers, and the effects these have on the work of housing managers
- 2 Identify the policy framework provided by recent governments and the priorities and targets established for the social housing sector
- 3 Analyse a chosen housing management issue and examine how this has been addressed in practice in line with policy priorities
- 4 Evaluate ways in which service quality may be maintained or improved, and the needs of service users and employees most effectively recognised and met

### **Learning Outcomes of Assessments**

The assessment item list is assessed via the learning outcomes listed:

Written report	2	3
EXAM	1	4

### **Outline Syllabus**

*Roles and Responsibilities within the social housing sector; The changing political and legal framework; Managing staff, staff development & review; The evolving structure of housing provision: the impact of stock transfers, ALMOs, and the role of Housing Associations; Estate management issues (e.g. anti-social behaviour, community regeneration); Housing Market Renewal; Responsibilities towards homeless and vulnerable clients; Homelessness prevention; Supporting People; Tenancy relations and tenants' participation; Housing allocations and choice-based lettings; Affordable housing initiatives; Customer Care*

### **Learning Activities**

Lectures and seminars including group work and group discussion and presentations supported by individual academic tutorials

### **Notes**

This module covers significant issues of contemporary concern in the area of social housing management. It covers areas where major policy developments have changed the role of housing managers, and the kinds of problems managers can expect to encounter when dealing with service users and staff.