

## Liverpool John Moores University

Title: FACILITIES MANAGEMENT  
Status: Definitive  
Code: **6005BEUG** (102785)  
Version Start Date: 01-08-2011

Owning School/Faculty: Built Environment  
Teaching School/Faculty: Built Environment

Team	Leader
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**Academic Level:** FHEQ6  
**Credit Value:** 12.00  
**Total Delivered Hours:** 38.00  
**Total Learning Hours:** 120  
**Private Study:** 82

### Delivery Options

Course typically offered: Semester 2

Component	Contact Hours
Lecture	24.000
Tutorial	12.000

**Grading Basis:** 40 %

### Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Exam	AS1	choice of questions	70.0	2.00
Report	AS2	assignment	30.0	

### Aims

*To evaluate to the role of the facilities manager, the skills required and their application. To analyse the context of FM within the business environment and its role in delivering change.*

### Learning Outcomes

After completing the module the student should be able to:

- 1 Critically analyse the business support process.
- 2 Evaluate the benefits of FM in the context of commercial buildings.
- 3 Analyse and apply FM skills to the workplace.

## Learning Outcomes of Assessments

The assessment item list is assessed via the learning outcomes listed:

EXAM	1	2	3
ASSIGNMENT	1	2	3

## Outline Syllabus

*The role of support services*  
*The interface between core and support processes.*  
*The role of the FM.*  
*The skills of the FM.*  
*Limitations to FM.*  
*Delivering change.*  
*Innovation and creativity in service delivery.*  
*Performance measurement.*

## Learning Activities

Lectures and tutorials.

## References

<b>Course Material</b>	Book
<b>Author</b>	Tidd, J et al
<b>Publishing Year</b>	2001
<b>Title</b>	Managing Innovation
<b>Subtitle</b>	
<b>Edition</b>	2nd
<b>Publisher</b>	Wiley
<b>ISBN</b>	0-471-49615-4

<b>Course Material</b>	Book
<b>Author</b>	Trott, P
<b>Publishing Year</b>	2005
<b>Title</b>	Innovation Management & New Product Development
<b>Subtitle</b>	

<b>Edition</b>	3rd ed
<b>Publisher</b>	Prentice Hall
<b>ISBN</b>	0-273-68643-7

<b>Course Material</b>	Book
<b>Author</b>	Atkin, B & Brooks, A
<b>Publishing Year</b>	2005
<b>Title</b>	Total Facilities Management
<b>Subtitle</b>	
<b>Edition</b>	2nd
<b>Publisher</b>	Blackwell
<b>ISBN</b>	1-4051-2790-2

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### Notes

This module is designed to give students an overview of the main facilities management skills and an understanding of how these are used in practice. The module enables the fusion of generic business and FM specific business skills including innovation and creativity within the overall business process.