# **Liverpool** John Moores University

Title: MANAGEMENT OF E-COMMERCE

Status: Definitive

Code: **6015COMP** (102991)

Version Start Date: 01-08-2011

Owning School/Faculty: Computing and Mathematical Sciences Teaching School/Faculty: Computing and Mathematical Sciences

| Team          | emplid | Leader |
|---------------|--------|--------|
| Henry Forsyth |        | Υ      |

Academic Credit Total

Level: FHEQ6 Value: 12.00 Delivered 38.00

82

**Hours:** 

Total Private Learning 120 Study:

**Hours:** 

**Delivery Options** 

Course typically offered: Semester 2

| Component | Contact Hours |
|-----------|---------------|
| Lecture   | 12.000        |
| Practical | 12.000        |
| Tutorial  | 12.000        |

**Grading Basis:** 40 %

#### **Assessment Details**

| Category | Short Description | Description  | Weighting (%) | Exam<br>Duration |
|----------|-------------------|--|---------------|------------------|
| Report   | AS1               | One group based coursework to develop an e-business system, document it and evaluate it. | 60.0          |                  |
| Exam     | AS2               | Examination  | 40.0          | 2.00             |

#### **Aims**

This module provides students with an in-depth knowledge of e-commerce capabilities, enabling technology and its management. Overall lectures in this module will provide the students with an in-depth understanding of various concepts linked with balancing technologies and business strategies in the process of electronically buying and selling goods, services and information that impacts businesses and people.

# **Learning Outcomes**

After completing the module the student should be able to:

- 1 Appraise and evaluate how the landscape of online commerce is changing and evolving.
- 2 Assess the emerging social and technical issues associated with e-commerce.
- 3 Critically reflect on some of the real-world business global cases and learn from both success and failures.
- 4 Demonstrate the ability to integrate the business and technology strategies used in electronic commerce.

#### **Learning Outcomes of Assessments**

The assessment item list is assessed via the learning outcomes listed:

E-business system 3 4

Exam 1 2

## **Outline Syllabus**

Introduction to E-Commerce
Technology Infrastructure - World Wide Web
B2B Strategy
Marketing on the Web (Hardware)
Marketing on the Web (Software)
Ethical Issues & E-Commerce
Electronic Payment Systems
Security Issues& E-Commerce
Support Services (e.g. Auctions)

## **Learning Activities**

Learning activities will be facilitated through lectures, tutorials including: casestudies, demonstrations and group discussions.

#### References

| Course Material | Book                |
|-----------------|---------------------|
| Author          | Schneider, G        |
| Publishing Year | 2006                |
| Title           | Electronic Commerce |
| Subtitle        |                     |

| Edition   | 7th Edition              |
|-----------|--------------------------|
| Publisher | Thomas Course Technology |
| ISBN      | 1418837032               |

| Course Material | Book   |
|-----------------|--|
| Author          | Turban, E., King, D., Lee, J., McKay, J., Marshall, P. |
| Publishing Year | 2007   |
| Title           | Electronic Commerce 2008 - A Managerial Perspective    |
| Subtitle        |  |
| Edition         | 5th Edition  |
| Publisher       | Prentice Hall  |
| ISBN            | 0135135443   |

## **Notes**

The module covers the technological and managerial aspects of the e-business model. Critical appraisal skills regarding the impact of e-business solutions are developed in this module.