

Module Information

2022.01, Approved

Summary Information

Module Code	6140LBSHR
Formal Module Title	Conflict management – Legal Framework
Owning School	Business and Management
Career	Undergraduate
Credits	20
Academic level	FHEQ Level 6
Grading Schema	40

Teaching Responsibility

LJMU Schools involved in Delivery
Business and Management

Learning Methods

Learning Method Type	Hours
Workshop	33

Module Offering(s)

Display Name	Location	Start Month	Duration Number Duration Unit
JAN-MTP	MTP	January	12 Weeks

Aims and Outcomes

Aims	To develop practical knowledge of contemporary HR policies and practices on dealing with conflict in the workplace. Students will explore various challenges in how to handle conflict through dispute resolution, conducting investigations, grievances, disciplinaries and employment tribunals underpinned by the legal framework.
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After completing the module the student should be able to:

Learning Outcomes

Code	Number	Description
MLO1	1	Evaluate key contemporary disciplinary and grievance issues affecting the HR function within private, public and third sector organisations
MLO2	2	Synthesise key contemporary methods in resolving disciplinary and grievance issues.
MLO3	3	Reflect on the preparation and execution of an Employment Tribunal from an HR perspective

Module Content

Outline Syllabus	Conducting investigations Managing disciplinaries Managing grievances Practise of investigations, disciplinaries and grievances Regulation and law Preparing for tribunals Tribunal practise
Module Overview	
Additional Information	This module is designed to provide a comprehensive overview of dealing with the practical elements of conflict in organisations. Students will adopt various roles to practise conducting investigations, grievances and disciplinaries, as well as participate in a mock employment tribunal.

Assessments

Assignment Category	Assessment Name	Weight	Exam/Test Length (hours)	Module Learning Outcome Mapping
Practice	Practical - Tribunal	100	0	MLO1, MLO2, MLO3

Module Contacts

Module Leader

Contact Name	Applies to all offerings	Offerings
Madeleine Stevens	Yes	N/A

Partner Module Team

Contact Name	Applies to all offerings	Offerings
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