

Liverpool John Moores University

Title: BUSINESS PROCESS INTEGRATION
Status: Definitive
Code: **6503TECYPC** (115869)
Version Start Date: 01-08-2016

Owning School/Faculty: Electronics and Electrical Engineering
Teaching School/Faculty: YPC International College (Kolej Antarabangsa YPC)

Team	Leader
Paul Otterson	Y

Academic Level: FHEQ6
Credit Value: 12
Total Delivered Hours: 36
Total Learning Hours: 120
Private Study: 84

Delivery Options

Course typically offered: Semester 2

Component	Contact Hours
Lecture	12
Practical	24

Grading Basis: 40 %

Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Report	AS1	Coursework - Group report and process map produced in VISIO to capture business elements from verbal descriptors	40	
Report	AS2	Coursework - Group report on functionality of business control software package	25	
Report	AS3	Coursework – Group report providing critical appraisal of business control software in terms of capturing business process elements, provision of useful management information, comparison with group's output from Coursework No 1	35	

Aims

To give an integral model overview of the relationships and necessary interplay between diverse processes that must co-exist in a business, and to appreciate the workings of a typical business control package designed to represent these and other functions.

Learning Outcomes

After completing the module the student should be able to:

- 1 Recognise and diagrammatically show diverse business processes .
- 2 Model the information flows between processes.
- 3 Connect different business processes to produce a model of a whole business
- 4 Develop a business model application on proprietary software.
- 5 Use the software application to generate meaningful management Information.

Learning Outcomes of Assessments

The assessment item list is assessed via the learning outcomes listed:

Group report 1	1	2	3
Group report 2	3	4	
Group report 3	3	4	5

Outline Syllabus

Visio – use of drawing tool to represent business process;

Descriptions and modeling of Business Sub-processes

- *Production – Scheduling and Work-structure - (Bill of materials)*
- *Sales, Customer Order processing – (sales ledger)*
- *Accounts – asset management - (nominal ledger)*
- *Purchasing – Supplier Management - (purchase ledger)*
- *Warehousing – order filling - (stock)*

and how to connect these together to demonstrate the management of a customer order from receipt to delivery and invoice

Exploration of appropriate business control software to understand workings, in particular how a customer order is processed via material acquisition, allocation, value adding processes, storage & distribution, delivery, invoicing, cash management, supplier order management, customer order management.

*Use of business control software data to generate useful management information
Revisit to self built model to critically appraise differences between it and software application.*

Learning Activities

Taught theory and Practical

Notes

The module is to give the student an overview of the relationships and necessary interplay between diverse processes that must co-exist in a business, and to appreciate the workings of a typical business control package.