

Liverpool John Moores University

Title: Operational Management
Status: Definitive
Code: **6511DAV** (128298)
Version Start Date: 01-08-2021

Owning School/Faculty: Engineering
Teaching School/Faculty: German Academy for Foreign Trade and Logistics

Team	Leader
Ben Matellini	Y

Academic Level: FHEQ6
Credit Value: 20
Total Delivered Hours: 81.5
Total Learning Hours: 200
Private Study: 118.5

Delivery Options

Course typically offered: S2 and Non Std S2 (S2 for Jan)

Component	Contact Hours
Lecture	40
Workshop	40

Grading Basis: 40 %

Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Exam	AS1	Written examination	50	1.5
Presentation	AS2	Team presentation by Workgroups	50	

Aims

To provide students with the skills necessary to identify and demonstrate awareness of contemporary issues in management of business operations.

Learning Outcomes

After completing the module the student should be able to:

- 1 Discuss critically the field of operational management.
- 2 Demonstrate effectively the ability to appraise the processes and concepts in operational management.
- 3 Effectively apply secondary and primary data, and comprehensively compare managerial issues in planning, organizing, leading and controlling throughout different organizations.

Learning Outcomes of Assessments

The assessment item list is assessed via the learning outcomes listed:

Written examination	1	2
Team presentation by Workgroup	2	3

Outline Syllabus

Planning and Decision Making
Planning Organizational Change
Innovation and Change
Issues in Global Management
Adaptive Organizations
Managing Human Resource Systems
Leadership and Motivation
Management and Communication

Learning Activities

Integrated series of formal lectures and tutorials.

Notes

Formal lectures will be supported by student group works which will be supervised by lecturers. Small group work projects will be carried out and presented to the course. Breakout rooms and individual support by the lecturing team help to create solutions to the case studies related to operational management. One of the case studies will be designed as evolving case during the actual period of lecture series. Students then have to deal with a changing environment which requires operational decisions alongside of the module.