

Liverpool John Moores University

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Title: Business Process Excellence
Status: Definitive
Code: **7009OMBAGM** (126525)
Version Start Date: 01-08-2020

Owning School/Faculty: Leadership and Organisational Development
Teaching School/Faculty: Leadership and Organisational Development

Team	Leader
Nick Wise	Y

Academic Level: FHEQ7 **Credit Value:** 12 **Total Delivered Hours:** 41
Total Learning Hours: 120 **Private Study:** 79

Delivery Options

Course typically offered: S1 & S2 & Summer

Component	Contact Hours
Online	40

Grading Basis: 50 %

Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Report	Report	Report	40	
Reflection	Blog	Blog	30	
Exam	Exam	Exam	30	1

Aims

This module aims to enable students to understand the management of the core processes in the business, and critically evaluate and apply current operational theory and techniques in order to optimise process excellence.

Learning Outcomes

After completing the module the student should be able to:

- 1 Assess the value delivered by core business processes.
- 2 Evaluate the importance of the supply network.
- 3 Critically address a business process problem using current theory and techniques in order to attain process excellence.

Learning Outcomes of Assessments

The assessment item list is assessed via the learning outcomes listed:

Report	1	2	3
Blog	1	2	3
Exam	1	2	3

Outline Syllabus

The supply network, procurement, logistics and the supply chain
Process design and development
Measuring operational performance
Operational excellence and its impact of business growth
How core processes deliver value to customers
Emerging process techniques
Achieving process excellence

Learning Activities

Online

Notes

Online