

## Liverpool John Moores University

Title: FACILITIES MANAGEMENT  
Status: Definitive  
Code: **7089BEPG** (120902)  
Version Start Date: 01-08-2015

Owning School/Faculty: Built Environment  
Teaching School/Faculty: Built Environment

Team	Leader
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**Academic Level:** FHEQ7      **Credit Value:** 12.00      **Total Delivered Hours:** 39.00

**Total Learning Hours:** 120      **Private Study:** 81

### Delivery Options

Course typically offered: Semester 1

Component	Contact Hours
Lecture	24.000
Tutorial	12.000

**Grading Basis:** 40 %

### Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Exam	AS1	Selection from a choice of essay-style questions	40.0	3.00
Report	AS2	Report on strategic and operational facilities management	60.0	

### Aims

*To critically examine the strategic and operational role of facilities management by applying appropriate management theory to fulfil the core business objectives of organisations.*

## Learning Outcomes

After completing the module the student should be able to:

- 1 Critically examine the strategic and operational role of facilities management
- 2 Apply generic management theory to facilities management in order to fulfil core business objectives
- 3 Critically analyse appropriate maintenance strategies in order to add value to facilities operations

## Learning Outcomes of Assessments

The assessment item list is assessed via the learning outcomes listed:

Examination	1	2	3
Report	1	2	3

## Outline Syllabus

*The role of support services*

*The interface between core and support processes*

*The operational and strategic role of the FM*

*Management theory and concepts for facilities management*

*The skills and resourcing of the FM function*

*Limitations to FM*

*Delivering change*

*Innovation and creativity in service delivery*

*Performance measurement*

## Learning Activities

Lectures and tutorials

## Notes

This programme is assessed and run in line with the Academic Framework. The current version can be found here <https://www2.ljmu.ac.uk/eaqs/128262.htm>

Relevant subject benchmark statements: Construction, property and Surveying (2008) and General Business and Management (2007).

Mode and duration of study: Typically delivered face-to-face during the summer period.

Criteria for admission: Students with a first degree or currently studying a postgraduate degree.

Name of final award: CPD in Facilities Management

Student support: students are supported by a programme team as identified in the module proforma. Pastoral care is provided by the programme team through structured surgery hours. Students gain extra curricular support through structured site visits and guest lectures to gain a wider industry experience.

Methods for evaluating and improving the quality and standards of learning: module appraisal results, student focus groups, staff peer review.

Programme code: 25616

Date programme written: May 2015.