

Summary Information

| | |
|---------------------|-------------------------------------------|
| Module Code | 7455BUSME |
| Formal Module Title | Business Process Excellence |
| Owning School | Leadership and Organisational Development |
| Career | Postgraduate Taught |
| Credits | 10 |
| Academic level | FHEQ Level 7 |
| Grading Schema | 50 |

Teaching Responsibility

| |
|-------------------------------------------|
| LJMU Schools involved in Delivery |
| Leadership and Organisational Development |

Learning Methods

| Learning Method Type | Hours |
|----------------------|-------|
| Workshop | 24 |

Module Offering(s)

| Display Name | Location | Start Month | Duration Number Duration Unit |
|--------------|----------|-------------|-------------------------------|
| APR-MTP | MTP | April | 12 Weeks |
| JAN-MTP | MTP | January | 12 Weeks |
| SEP-MTP | MTP | September | 12 Weeks |

Aims and Outcomes

| | |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Aims | This module aims to enable students to understand the management of the supply network, and critically evaluate and apply current operational theory and techniques in order to optimise process excellence. |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

After completing the module the student should be able to:

Learning Outcomes

| Code | Number | Description |
|------|--------|-------------------------------------------------------------------------------------------------------------------------------------|
| MLO1 | 1 | Assess the value delivered by core business processes. |
| MLO2 | 2 | Evaluate the importance of the supply network. |
| MLO3 | 3 | Evaluate critically, current theory and techniques in order to identify how improvements could be made within the business process. |
| MLO4 | 4 | Critically address a business process problem using current theory and techniques in order to attain process excellence. |

Module Content

| | |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Outline Syllabus | The supply network Process design and development Procurement, logistics and the supply chain Measuring operational performance Procurement and Supply chain contracts and negotiation Operational excellence and its impact of business growth How core processes deliver value to customers Emerging process techniques Achieving process excellence |
| Module Overview | This module aims to: enable you to understand the management of the supply network critically evaluate and apply current operational theory and techniques to optimise process excellence |
| Additional Information | This module is part of the MBA programme. |

Assessments

| Assignment Category | Assessment Name | Weight | Exam/Test Length (hours) | Module Learning Outcome Mapping |
|---------------------|------------------|--------|--------------------------|---------------------------------|
| Report | 2500 word report | 100 | 0 | MLO4, MLO1, MLO2, MLO3 |

Module Contacts

Module Leader

| Contact Name | Applies to all offerings | Offerings |
|--------------|--------------------------|-----------|
| | | |

| | | |
|-------------|-----|-----|
| Lisa Knight | Yes | N/A |
|-------------|-----|-----|

Partner Module Team

| | | |
|--------------|--------------------------|-----------|
| Contact Name | Applies to all offerings | Offerings |
|--------------|--------------------------|-----------|