

## Liverpool John Moores University

Title: PROJECT SERVICES  
Status: Definitive  
Code: **7509KFBMI** (116532)  
Version Start Date: 01-08-2011

Owning School/Faculty: Liverpool Business School  
Teaching School/Faculty: Kaplan Financial Birmingham

Team	Leader
Alastair Balchin	Y

**Academic Level:** FHEQ7  
**Credit Value:** 15.00  
**Total Delivered Hours:** 36.00  
**Total Learning Hours:** 150  
**Private Study:** 114

### Delivery Options

Course typically offered: Runs Twice - S1 & S2

Component	Contact Hours
Lecture	12.000
Seminar	24.000

**Grading Basis:** 40 %

### Assessment Details

Category	Short Description	Description	Weighting (%)	Exam Duration
Presentation	AS1	Individual coursework.	50.0	
Essay	AS2	Group coursework.	50.0	

### Aims

*To investigate the strategic, tactical and operational context of projects and project management.*

*To evaluate the leadership, team and organisational issues of project management from the service provider's and the client's perspective.*

*To demonstrate competence and professionalism in the use of project management tools.*

## Learning Outcomes

After completing the module the student should be able to:

- 1 Critically evaluate organisational approaches to projects.
- 2 Analyse the concepts of stakeholders, success factors and team roles across the project life cycle.
- 3 Critically evaluate methods, tools and techniques for planning, monitoring and controlling projects and risk.
- 4 Appraise and analyse leadership, teams and roles in successful projects.
- 5 Utilise an established software package to provide project management information.
- 6 Utilise an established project management methodology to prepare a project.

## Learning Outcomes of Assessments

The assessment item list is assessed via the learning outcomes listed:

Presentation	1	2	3	4	5	6
Essay	1	2	3	4	5	6

## Outline Syllabus

*Projects and project management. Definitions of projects. The boundary and relationship between projects and operations. Development of project management as a profession (APM, PMI, IPMA) and as a professional service.*

*Project Success and Failure*

*Developing concepts of quality and defining project success. Benefits of projects.*

*Project Success Criteria. Stakeholders. Project critical success factors.*

*Project Life Cycle Management*

*Theory of the project life cycle. Upstream and downstream activities. Setting goals and objectives. Establishing deliverables. Project management methodologies.*

*Managing risk.*

*Team roles in Project Management*

*Skills and competencies. Leadership in a project environment.*

*Organisational Approaches to Project Management.*

*Project structures. Teams and matrices. Project office.*

*Planning Implementing, Monitoring and Controlling*

*Planning and reporting tools and techniques. Quality management. Cost control and earned value.*

*Project Management Information Systems*

*Use of Microsoft Project for planning, monitoring and controlling.*

## Learning Activities

Sessions will be interactive and will incorporate lectures, individual tasks and group activities.

## References

<b>Course Material</b>	Book
<b>Author</b>	Mantel, S, Meredith, J, Shafer, S and Sutton, M
<b>Publishing Year</b>	2008
<b>Title</b>	Project Management in Practise
<b>Subtitle</b>	
<b>Edition</b>	
<b>Publisher</b>	3rd edition, John Wiley and Sons
<b>ISBN</b>	

<b>Course Material</b>	Book
<b>Author</b>	Gray, C and Larson, E
<b>Publishing Year</b>	2006
<b>Title</b>	Project Management: The Managerial Process
<b>Subtitle</b>	
<b>Edition</b>	
<b>Publisher</b>	3rd edition, McGraw-Hill
<b>ISBN</b>	

<b>Course Material</b>	Book
<b>Author</b>	Meredith, J and Mantel, S
<b>Publishing Year</b>	2006
<b>Title</b>	Project Management: A Managerial Approach
<b>Subtitle</b>	
<b>Edition</b>	
<b>Publisher</b>	6th edition, John Wiley and Sons
<b>ISBN</b>	

<b>Course Material</b>	Book
<b>Author</b>	Schwalbe, K
<b>Publishing Year</b>	2006
<b>Title</b>	Introduction to Project Management
<b>Subtitle</b>	
<b>Edition</b>	
<b>Publisher</b>	Thompson
<b>ISBN</b>	

<b>Course Material</b>	Book
<b>Author</b>	Maylor, H
<b>Publishing Year</b>	2003
<b>Title</b>	Project Management
<b>Subtitle</b>	
<b>Edition</b>	
<b>Publisher</b>	3rd edition, Pitman
<b>ISBN</b>	

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## **Notes**

The individual and group assessments of learning will have elements which will develop across the module to provide formative feedback and develop the subsequent elements. The group assessment of learning will include the simulation of a project team, with students working together to plan and define a project, and presenting a project initiation document to a project sponsor. Individual assessment of learning will comprise a critical review of current developments in aspects of project management and an assessment of competence in the use of a project management software package. Because of the emphasis on teamwork in project management, the all learning outcomes should be assessed in both a team and individual context.